

Collaborative Development Management in ServiceNow®



ACCELERATE RESULTS

Deliver results faster by shortening planning time, improving hand-offs, reducing rework, and eliminating unnecessary meetings. Bring planning and execution together so your plans adjust dynamically.

AT A GLANCE VIEW

Complete transparency into the status of your team's work gives you the peace of mind knowing where everything stands. Identify problems early and monitor progress without having to ask for updates.

COLLABORATION REPOSITORY

All of your requirements, tasks, test results, documentation all held in a single repository where all team members can access, amend and manage as required. Changes are tracked and instantly visible to all.

CONTINUOUS INTEGRATION

Continuous Integration Testing allows developers to instantly see if the changes they have made have inadvertently impacted another part of the system. All developers are notified instantly that a defect is detected by email or even SMS.

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ServiceNow is extending beyond the IT department into all areas of the business such as HR, Facilities, Finance etc.

In this world, multiple streams of development and releases within the ServiceNow are essential to delivering the benefits from the platform. Multiple streams of development, means multiple teams developing, testing and releasing in parallel. Most likely these teams are not geographically co-located; which means things can quickly spiral out of control.

Regression testing across the platform before any release becomes even more important in this environment, especially to avoid inadvertent defects making their way into production. Co-ordinating, managing and staying in control of this complex environment of development, integration and release is a major challenge for organisations.

AutoTestPro helps alleviate these challenges by providing a single collaborative environment, within which every person involved in the process, can instantly see the real-time status of every stream of work being undertaken in ServiceNow.

This drastically improves productivity, quality and speed of delivery allowing the benefit from ServiceNow to be realized much faster.

Benefits

Reduce Risk

Continuous integration regression testing avoids unforeseen defects being found late in the delivery life-cycle or even worse, escaping into production.

Improve Quality

Teams have visibility of work being undertaken across multiple development streams, improving the co-ordination and communication between teams in other offices or on the other side of the globe.

Reduce Costs

Remove the costs of errors, mistakes and re-work introduced by poorly coordinated multiple streams of development. Defects found are immediately visible to all development teams wherever they are located.

Save Time

Save time correcting poorly coordinated activities and putting right errors and mistakes because of poor communication and team work.

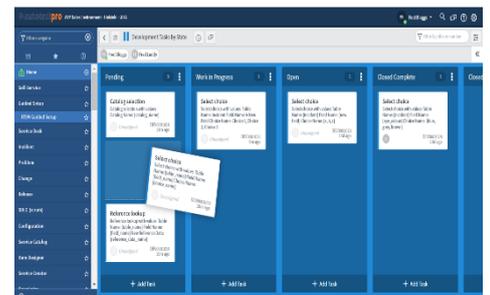
Remove the time spent producing status reports such as defect reports or development task progress reports for example.

Stay in Control

AutoTestPro puts you in control of ServiceNow requirements, development, test, integration and release cycles. Live management dashboards allow you to stay in complete control of the quality of your system and dramatically speed up release cycle pace.

Highlights

- ✦ Single collaborative environment built in ServiceNow
- ✦ Real-time visibility of development stream status
- ✦ Full auditability of team member activities
- ✦ Continuous integration and regression testing
- ✦ Multi development stream management
- ✦ Collaborative backlog and requirements management
- ✦ Defect management across teams and departments
- ✦ Multi development stream management and control



Kanban showing auto created developer tasks